



Instruction Guide / Manuel d'instructions Instructivo / Gebruikshandleiding Istruzioni per l'uso / Bedliengsanleitung







Thank you for choosing Innotek®. Through consistent use of our products, you can have a better behaved dog in less time than with other training tools. If you have any questions, please contact the Customer Care Center (Centre) at 1-800-826-5527 (U.S.A./Canada). For a listing of international Customer Care Center (Centre) telephone numbers, visit our website at www.innotek.net.

To get the most protection out of your warranty, please register your product within 30 days at www.innotek.net/registerproduct.shtml. By registering, and keeping your receipt, you will enjoy the product's full warranty and should you ever need to call the Customer Care Center (Centre), we will be able to help you faster. Most importantly, Innotek® will never give or sell your valuable information to anyone.

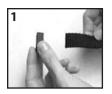
This revolutionary product combines modern electronics, with state-of-the-art spray technology and proven behavior (behaviour) modification techniques. Our Anti-Bark Spray Collar was designed to assist you in training your dog and controlling his nuisance barking. Its comforting effect allows dogs to adapt easily and quietly to their environment while providing peace of mind to their owners.

This instruction guide will provide you with all the information required to maximize the efficiency of your new Anti-Bark Spray Collar™.

Our Anti-Bark Spray Collar™ is highly efficient because it distracts the animal's primary sensory perceptions in a harmless, painless way. The system works automatically and requires no human intervention. Your dog will stop barking while wearing the collar. However, the effect of the Anti-Bark Spray Collar™ is not permanent. If you stop using the collar, your dog will eventually resume barking. In order to reduce barking permanently without constantly using the device, you will have to combine the Anti-Bark Spray Collar™ with proper training and elements of behavior (behaviour) modification.

# THE KIT INCLUDES

- · Anti-Bark Spray device
- · An adjustable collar
- A can of stainfree, hypo-allergenic spray
- One 6-volt alkaline battery
- Instruction guide











1. Remove the keeper from the black collar (1). Pass the black collar through the loops (2) of the spray device (3) while making sure that the







device (3) while making sure that the collar does not block the microphone's opening (4). Put the keeper back on the collar (5). The curved edge of the keeper should face inside.





2. Feed the free end of the collar into the first slot of the buckle from the back to the front

(6). Then, thread the free end of the collar through the outside slot from the front to the back (7). The free end should now hang on the outside, then thread the keeper (8). When you have completed this section, the assembled collar looks as illustrated (9).



Take off all other collars your dog may be wearing and place the Spray Collar around his neck, making sure the spray valve is directed toward the snout. Adjust the collar to fit like a regular collar. You should be able to

easily pass two fingers (10) between your dog's neck and the device. We suggest that you check the collar regularly to make sure that it is well adjusted.

Note: If these instructions are not properly followed, the buckle can easily be pulled off the collar.

This could lead to the device being lost or damaged. Your dog must get used to the device before you actually start using it. We suggest that you make your dog wear the Anti-Bark Spray Collar™ during 4 to 5 days before inserting the battery and filling the device. At the same time, we also suggest that you remove and put the collar back frequently on your dog.

#### FILLING THE DEVICE

- 1. Set the device on a flat surface, with the fill-up valve turned upwards (11). Shake the spray can before using it.
- 2. Hold the can upside down, then insert the aerosol tip in the fill-up valve the deepest cavity (12) then press down firmly for 10 seconds (13). Release pressure and press down for another 10 seconds, then release. Note: If spray is escaping as you attempt to fill the device, increase the downward pressure on the refill can to get a better seal. You cannot overfill the device. When completely filled, there should be enough gas in your device for 18-23 sprays.













## INSERTING THE BATTERY

Slide off the battery cover (14) and insert the 6-volt alkaline battery without forcing it (15), keeping the polarity in mind (+ and -). Slide the cover back on (16).

**Turn the device on** - Before every use, it is best to test the device by blowing into the microphone.

Adjust the Spray Collar onto the dog's neck with the microphone's opening facing inwards. Direct the spray valve towards the dog's snout.

Your Anti-Bark Spray Collar™ will now react when your dog barks. Training, in addition to using the device, will accelerate and consolidate the desired behavior (behaviour) modification.

# DO'S AND DON'TS

- •The collar should be worn only during periods of nuisance barking and no more than eight hours per day.
- The collar must be filled to maximum capacity before placing it around your dog's neck.
- $\bullet$  Never fill the device while your dog is wearing it because it may damage the fill-up valve.
- To ensure that your dog does not make the connection between you and the spray collar, don't let him see you prepare the device, neither for the first try, nor for subsequent use. Keep your dog away while you prepare the device as well as when you fill it or change the battery.
- It is important that your dog's hair doesn't block the spray valve. Try tying a bandanna (handkerchief) around your dog's neck, then place the spray collar over it. If necessary, you may also consider trimming a little of the long hair around the dog's neck for better spray effect.
- Remove all other collars with metallic parts or tags. These could create noise that may needlessly activate the spraying device.

- Never fasten a leash (lead) to the Anti-Bark Spray Collar™.
- · Avoid letting your dog wear the device with an empty reservoir. Make sure it is always full.
- Turn OFF the device while not in use.
- •The system should only be used with pets who are over 6 months of age. If your pet is injured or its mobility is otherwise impaired, contact your veterinarian or professional trainer before use.

#### IMPORTANT REMARKS

- The Anti-Bark Spray Collar™ is not a toy. Keep it away from the reach of children. Use it only for its bark stopping purpose.
- 2. The Innotek® Anti-Bark Spray Collar™ must be used only on healthy dogs. We recommend that you take your dog to a veterinarian before using the collar if he is not in good health.
- 3. Your Anti-Bark Spray Collar™ is splash proof but not completely watertight. Remove it before letting your dog go for a swim.
- 4. Keep the device clean at all times. Do not immerse it in water when cleaning. Simply use a dry cloth to wipe away dirt. You may lightly brush with an old toothbrush if dirt accumulated in front of the microphone grid.
- 5. Do not leave your device unattended where your dog could get a hold of it and damage it through chewing.
- 6. Always make sure that the batteries you are using are still adequate to operate the device. The device requires 6-volt alkaline batteries, easily available from Innotek®. You may also use longer-life lithium batteries.
- 7. The microphone is calibrated so it won't be activated by nearby sounds. However, the barking of another dog at close range could cause the device to spray.
- 8. Never fill the Anti-Bark Spray Collar™ with any other substance than the one provided by the manufacturer. Using another substance, as well as opening the device, will void the manufacturer's warranty.
- 9. Always make sure that you are not mistakenly trying to fill the reservoir through the microphone opening. This would damage the device.
- 10. If your dog tries to take off the device, a harness can be used instead of the collar provided in the kit.
- 11. The hypo-allergenic spray can is a pressurized container. Do not pierce it, heat it or dispose of it in a fire as it may explode.
- 12. Do not expose the device neither to freezing temperatures nor to conditions warmer than 45°C. Be particularly careful not to leave the device in direct sunlight, either by a window or in a car on a summer day, etc. Never leave the device in a car where the device can heat up to very high temperatures.
- 13. Do not attempt to repair the device yourself. This will invalidate the warranty and make repairing more difficult.

# WARRANTY US/CANADA/AUSTRALIA/NEW ZEALAND

WHAT IS COVERED: Radio Systems° Corporation d/b/a PetSafe° (hereinafter referred to as "PetSafe") warrants to the original retail consumer purchaser, and not any other purchaser or subsequent owner, that its PetSafe° product, when subject to normal and proper residential use, will be free from defects in material or workmanship for a period of one (1) year from the purchase date. An "original retail consumer purchaser" is a person or entity who originally purchases the product, or a gift recipient of a new product that is unopened and in its original packaging. When serviced by PetSafe° Customer Service, PetSafe° covers labor and parts for the first year of ownership; after the first year, a service or upgrade charge will apply relative to replacement of the product, with new or refurbished items at PetSafe's sole discretion. The limited warranty is non-transferrable and shall automatically terminate if the original retail consumer purchaser resells the PetSafe° product or transfers the property on which the PetSafe° product is installed. In the event of defect, these are vour exclusive remedies.

PROPER PRODUCT USE: This product is designed only for use with domesticated animals; do not use this product for any other purpose. However, the specific temperament of your animal may not work with this product. We recommend that you do not use this product if your animal is aggressive. If you are unsure whether this product is appropriate for your animal, please consult with your veterinarian or certified trainer before you use this product. Please see the instruction manual for additional important information.

WHAT IS NOT COVERED: This non-transferrable limited warranty does not provide protection against, and PetSafe\* will have no liability under this non-transferrable limited warranty for any damage to or defects in the products caused by any animal, loss of product(s), failure, defect or damage caused by events and situations beyond normal residential exposure conditions, including, but not limited to: commercial use, misuse, abuse, neglect, improper installation or installation not in accordance with PetSafe's instructions, use of non-PetSafe\* accessories, impacts of foreign objects, acts of God, abnormal or improper use, improper storage, attempted repair or service by anyone other than PetSafe\* Customer Service, accident, alteration, defects in or failure of the surface the PetSafe\* product is installed in or upon, discoloration or other damage caused by pollution, sunlight, other environmental conditions, mold, dirt, mildew, or exposure to harmful chemicals and any other cause not involving manufacturing defects in the PetSafe\* product.

Under no circumstances will PetSafe\* be liable for any non-PetSafe\* labor charges or any expenses whatsoever in connection with the removal, repair or installation of either the original or replacement component(s) relative to in-ground fence installation, kennel installation, pet door installation and other permanent, semi-permanent, or fixture type installations on the retail consumer purchaser's property.

**REGISTERING THE PRODUCT:** Within thirty (30) days of purchase, please go to www.petsafe.net to register your purchase. A sales receipt shall be required to obtain warranty coverage. Please keep this information in a safe place.

**MAKING A WARRANTY CLAIM:** To obtain warranty service, call the PetSafe\* Customer Care center. In the United States or Canada, 1-800-732-2677; in Australia, 1800 786 608; in New Zealand, 0800 543 054.

Pursuant to this non-transferrable limited warranty, PetSafe\* will replace the part with a new or

refurbished part. This non-transferrable limited warranty will then apply to either the new or refurbished part for the remainder of the original non-transferrable limited warranty period.

**DISCLAIMERS:** Replacement as provided under this non-transferrable limited warranty is the exclusive remedy of the consumer. Neither labor to remove the part nor labor to install the refurbished or replaced part is covered.

This non-transferrable limited warranty is in lieu of all other express warranties. PetSafe® expressly disclaims and excludes all other warranties, express or implied, including without limitation, the warranties of merchantability and fitness for a particular purpose. PetSafe® also disclaims and excludes all liability for incidental, consequential, punitive, direct, indirect, special or any other damages arising out of or connected with the purchase, use or misuse of this product or for the breach of any express or implied warranties or breach of contract or otherwise. Purchaser assumes all risks and liabilities from the use or misuse of this product. PetSafe® does not authorize any other person or agent to make any other express or implied warranties.

Furthermore, PetSafe\* will not be liable for any loss, damage or injury resulting from delay in delivery of replacement parts or for any failure by PetSafe\* to perform covered repair work due to circumstances beyond PetSafe's control.

**GOVERNING LAW:** This non-transferrable limited warranty shall be governed by the law of the State of Tennessee, U.S.A., and by the laws of the United States of America, excluding their conflicts of laws principles. Furthermore, the United Nations Convention on Contracts for the International Sale of Goods is hereby excluded in its entirety from application to this non-transferrable limited warranty. Jurisdiction and venue shall be exclusive to the courts of Knox County, Tennessee.

These warranties give you specific legal rights, and you may also have other rights that vary from state to state or country to country. Some states or countries do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

# INTERNATIONAL WARRANTY

This Product has a 3 year warranty from the original date of purchase against faulty materials or workmanship (the "Warranty"). This Warranty is for the benefit of the original retail consumer purchaser only, cannot be assigned to any third party and shall not be enforceable by virtue of the Contracts (Rights of Third Parties) Act 1999 by any party other than the original retail consumer purchaser. This Product will (at the discretion of Radio Systems® Corporation) either be repaired or replaced (in whole or in part) with new or refurbished parts free of charge for 3 years from the original date of purchase; providing always that the following conditions are satisfied:

- 1. The Warranty has been registered within 30 days of original purchase. To register this Warranty, please visit the Product's website or contact the authorised customer care centre nearest to your place of purchase. A list of relevant customer care centre telephone numbers can be found on the Product's website: www.innotek.net
- Fitting and installation instructions have been followed correctly in accordance with the Operating Guide;
- 3. This Product has been used only for the purpose for which it is intended and in accordance with the Operating Guide;
- 4. This Product has not been misused or handled carelessly;

5. This Product has been purchased by the user for domestic use and not used for hire purposes; 6. Repairs have not been attempted other than by our service staff or, authorised dealers.

#### **Claims Procedure**

Any claim made under this Warranty should be made directly to the relevant customer care centre. The claim itself should be made in a letter setting out the date and place of purchase and a brief explanation of the problem which has led to the claim. This letter should then be sent, together with proof of the purchase date in the form of a receipt, to the relevant customer care centre. Radio Systems® Corporation retain the right to request the return of this Product at any stage in the claims procedure but the Product itself is not required on first notification of any claim unless specifically requested by a customer care specialist.

# PLEASE NOTE that it is essential that the letter of claim reaches the relevant customer care centre address by the last day of this Warranty at the latest. Late claims will not be considered.

This Warranty applies to all goods purchased from an authorised retailer of Radio Systems® Corporation within the country of the relevant customer care centre referred to in clause 1 of this Warranty. This Warranty does not confer any rights other than those expressly set out above and does not cover any claims for consequential loss or damage including (but not limited to) accidental damage, misuse, neglect, alteration and lightning damage to in-ground pet fencing systems. To the fullest extent permissible by law, the purchaser assumes all risks and liabilities from the use of this Product.

This Warranty is offered as an extra benefit and does not affect your statutory rights as a consumer. Additional written copies of this Warranty can be obtained by writing to the relevant customer care address given under the heading "Claims Procedure". Please include a stamped and self addressed envelope for each copy of the Warranty requested.

This Warranty is governed by the laws of England and Wales and applies to all Products purchased on or after January 1, 2009.

#### **ACCESSORIES**

To purchase additional accessories for your Innotek® Ant-Bark Spray Bark Collar™, visit our website at www.innotek.net to locate a retailer near you and for a listing of Customer Care Center (Centre) telephone numbers in your area.

Component	Part Number
Battery - one pack	RFA-18-11
Unscented Spray Can (MSDS sheet available upon request)	PAC19-11883
Bark Control Unit	DSP0001
Nylon Collar	COL11404
Lemon Spray Can	RFA-164-19
Citronella Spray Can	PAC19-12069

#### TERMS OF USE AND LIMITATION OF LIABILITY

## 1. Terms of Use

Use of this Product is subject to your acceptance without modification of the terms, conditions and notices contained herein. Use of this Product implies acceptance of all such terms, conditions and notices. If you do not wish to accept these terms, conditions, and notices, please return the Product, unused, in its original packaging and at your own cost and risk to the relevant Customer Care Center (Centre) together with proof of purchase for a full refund.

# 2. Proper Use

This Product is designed for use with pets where training is desired. The specific temperament or size/weight of your pet may not be suitable for this Product. Radio Systems® Corporation recommends that this Product is not used if your pet is aggressive and accepts no liability for determining suitability in individual cases. If you are unsure whether this Product is appropriate for your pet, please consult your veterinarian or certified trainer prior to use. Proper use includes, without limitation, reviewing the entire Operating Guide and any specific Caution statements.

# 3. No Unlawful or Prohibited Use

This Product is designed for use with pets only. This pet training device is not intended to harm, injure or provoke. Using this Product in a way that is not intended could result in violation of Federal, State or local laws.

## 4. Limitation of Liability

In no event shall Radio Systems® Corporation or any of its associated companies be liable for (i) any indirect, punitive, incidental, special or consequential damage and/or (ii) any loss or damages whatsoever arising out of or connected with the misuse of this Product. The Purchaser assumes all risks and liability from the use of this Product to the fullest extent permissible by law. For the avoidance of doubt, nothing in this clause 4 shall limit Radio Systems® Corporation's liability for human death or personal injury or fraud or fraudulent misrepresentation.

#### 5. Modification of Terms and Conditions

Radio Systems® Corporation reserves the right to change the terms, conditions and notices governing this Product from time to time. If such changes have been notified to you prior to your use of this Product, they shall be binding on you as if incorporated herein.



# BATTERY DISPOSAL

Separate collection of spent batteries is required in many regions; check the regulations in your area before discarding spent batteries. Please see page 4 for instructions on how to remove the battery from the product for separate disposal.

This device operates on 1 battery of the type alkaline with 6 Volt capacity, replace only with equivalent battery.



# IMPORTANT RECYCLING ADVICE

Please respect the Waste Electrical and Electronic Equipment regulations in your country. This equipment must be recycled. If you no longer require this equipment, do not place it in the normal municipal waste system. Please return it to where it was purchased in order that it can be placed in our recycling system. If this is not possible, please contact the Customer Care Center (Centre) for further information. For a listing of Customer Care Center (Centre) telephone numbers, visit our website at www.innotek.net.

# FCC COMPLIANCE

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

CAUTION: Modification or changes to this equipment not expressly approved by Radio Systems® Corporation may void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a specific installation. If interference does occur to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult customer care, the dealer, or an experienced radio/TV technician for help.

This Class B digital apparatus complies with Canadian ICES-003. Cet appareil numérique de la classe B est con forme à la norme NMB-003 du Canada.

# C € compliance

This equipment complies with the EMC and Low Voltage Directives. Unauthorized changes or modifications to the equipment that are not approved by Radio Systems® Corporation may violate EU regulations, could void the user's authority to operate the equipment, and will void the warranty. The Declaration of Conformity can be found at: http://www.innotek.net/world.shtml.

#### Canada

This Class B digital apparatus complies with Canadian ICES-003.

#### **Australia**

This device complies with the applicable EMC requirements specified by the ACMA (Australian Communications Media Authority).

#### Customer Care Center / Service clientèle: United States / Canada

Tel: 800-732-2677

Monday - Friday 8 AM - 8 PM / Saturday 9 AM - 5 PM

Lundi - Vendredi 8h00 à 20h00/ Samedi 9h00 à 17h00

Warranty Registration: www.innotek.net/registerproduct.shtml

Validez votre garantie sur le site www.innotek.net/registerproduct.shtml

#### Service clientèle:

Tel: 00 800 18 18 20 20

Lundi - Vendredi 10h00 à 18h00

Validez votre garantie sur le site www.innotek.net/registerproduct.shtml

# Centro de atención al cliente:

Tel: 00 800 18 18 20 20

Lunes - Viernes 8h00 - 17h00

Valinden su garantía en el sitio internet www.innotek.net/registerproduct.shtml

#### Centro assistenza clienti:

Tel: 32 (0) 26 55 95 95

Lunedì - Venerdì 10:00 - 18:00

Convalidate la sua garanzia sul sito internet www.innotek.net/registerproduct.shtml

#### Klatenservice / Service clientèle:

Tel: 00 800 18 18 20 20

Maandag - Vrijdag Lundi - Vendredi 10:00 - 18:00

Bekrachtig uw garantie op www.innotek.net/registerproduct.shtml

Validez votre garantie sur le site www.innotek.net/registerproduct.shtml

# Klantenservice:

Tel: 00 800 18 18 20 20

Maandag - Vrijdag 10u00 - 18u00

Bekrachtig uw garantie op www.innotek.net/registerproduct.shtml

## Kundenservicezentrum:

Tel: 00 800 18 18 20 20

Montag - Freitag 10u00 - 18u00

Machen sie ihre garantie auf der website www.innotek.net/registerproduct.shtml

# **Customer Care Centre – United Kingdom:**

Tel: 0800 046 1414

Monday - Friday 9h00 - 17h00

Warranty Registration: www.innotek.net/registerproduct.shtml

# **Customer Care Centre:**

Tel: 353 (0) 58 44 988 (Republic of Ireland)

44 (0) 28 8776 9327 (Northern Ireland)

Monday - Friday 9h00 - 17h00

Warranty Registration: www.innotek.net/registerproduct.shtml

# Customer Care Centre – Australia:

Tel: 1800 786 608

Monday - Friday 8 AM - 5 PM

Warranty Registration: www.innotek.net.au or www.innotek.net/registerproduct.shtml

# **Customer Care Centre – New Zealand:**

Tel: 0800 543 054

Monday - Friday 12 PM - 7 PM

Warranty Registration: www.innotek.net.au or

www.innotek.net/registerproduct.shtml

For countries not listed, Warranty Registration and Online Customer Support are available at www.innotek.net/registerproduct.shtml.



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